

EasyPass, the all-inclusive multi-country package (VAT excluded)

Tariffs



- Select the countries in which you want to use your package⁽¹⁾:
Each package includes 2 countries to select. For every additional country: + €4 / month
- Select your monthly package you want to use for your national and international communications in the Transatel countries (to fixed and mobile lines, without special numbers and short numbers)
- Use your remaining credit to call and/or send text messages

		EasyPass 2	EasyPass 4	EasyPass 8	EasyPass 16
Monthly charge	24 months	€29	€52	€89	€159
	12 months	€32	€56	€98	€172

Usage examples

	EasyPass 2	EasyPass 4	EasyPass 8	EasyPass 16
National communication included in subscribed countries	Up to 2hrs or up to 320 texts	Up to 4hrs or up to 560 texts	Up to 8hrs or up to 1090 texts	Up to 16hrs or 1911 texts
	or up to 1hrs 30min or up to 120 texts	or up to 2hrs 45min or up to 220 texts	or up to 5hrs or up to 410 texts	or up to 9hrs 30min or up to 782 texts

Tariff details in and outside the package (tariffs per minute and per text)

		EasyPass 2	EasyPass 4	EasyPass 8	EasyPass 16
National Call (/ minute)	24 months	€0.24	€0.22	€0.19	€0.17
	12 months	€0.27	€0.24	€0.21	€0.18
	Outside the bundle	€0.29	€0.27	€0.25	€0.23
National text messages (/ text)	24 months	€0.09	€0.09	€0.08	€0.08
	12 months	€0.10	€0.10	€0.09	€0.09
	Outside the bundle	€0.11	€0.11	€0.11	€0.11
Calls between Transatel countries (/ minute)	24 months	€0.32	€0.32	€0.30	€0.28
	12 months	€0.36	€0.34	€0.32	€0.30
	Outside the bundle	€0.39	€0.39	€0.39	€0.39
Text messages between Transatel countries (/ text)	24 months	€0.24	€0.24	€0.19	€0.17
	12 months	€0.27	€0.25	€0.24	€0.22
	Outside the bundle	€0.29	€0.29	€0.29	€0.29
National MMS (/MMS) ⁽³⁾	24 months	-	-	-	-
	12 months	-	-	-	-
	Outside the bundle	€0.35	€0.35	€0.35	€0.35

Follow-me: forwarding of incoming calls from a line that is not active toward your active line (see section « Included services and options »)

(1) Swiss lines and Dutch lines cannot be subscribed in the same plan

(2) Details about the zones on « International » sheet

(3) National MMS are not available for Swiss and Belgian line

Included services and options

Included services

- One telephone number for each country you have subscribed to
- Free incoming calls in the Transatel countries subscribed, on the activated line ⁽¹⁾
- Free voicemail check⁽²⁾: from the Transatel countries
- Voicemail via Internet: access to your voicemail through the Internet
- Call display service / call waiting service
- Itemised invoice available on the Internet: your last 12 invoices can be downloaded in Excel format
- Portability: free transfer of your old numbers to a Transatel mobile SIM card⁽³⁾. Service not available for Swiss lines.
- International service and roaming in more than 160 countries
- Carry over minutes / SMS⁽⁴⁾: the remaining minutes and text messages would automatically be transferred to the next month
- Tariff plan modification: on simple call to your customer service, the tariff modification will start at the beginning of the next month: Always free for the EasyBorder plan and the first one is free for the EasyPass plan⁽⁵⁾
- Follow-me: (this service can be deactivated on demand) 30 min offered per month only with EasyBorder

Options (extra per month)

- 6 months subscription (not possible if you want to keep your Dutch number)
- Multi-countries Internet & emails options: see Internet & emails tariffs
Surf on the Internet and receive your email on your telephone

VAT excl.	VAT incl.			
	France	Belgium	Luxembourg	Netherlands
€2 / month	€2.39	€2.42	€2.30	€2.38

- International optimum:
Your international calls even less expensive
See International section for tariffs per country

€2 / month	€2.39	€2.42	€2.30	€2.38
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- M-Fax: we provide you a fax number which allows you to Receive fax messages on your email

€2 / month	€2.39	€2.42	€2.30	€2.38
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- Follow-me: outside the package per minute (forwarding from one country to another in the subscribed countries)

€0.14 / min	€0.17	€0.17	€0.16	€0.17
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- Option Ultimate 1h or 3h:
Receive 1 or 3 hours of follow-me in each country you subscribed to

		France	Belgium	Luxembourg	Netherlands
1h	€7 / month	€8.37	€8.47	€8.05	€8.33
3h	€18 / month	€21.53	€21.78	€20.70	€21.42

- 40, 80 or 160 texts packages:
National package only available for France or Belgium

		France	Belgium	Luxembourg	Netherlands
40 texts	€3 / month	€3.59	€3.63	€3.45	€3.57
80 texts	€5 / month	€5.98	€6.05	€5.75	€5.95
160 texts	€9 / month	€10.76	€10.89	€10.35	€10.71

- Unlimited calls from French line:
Monday to Friday - 8AM to 8PM

		France	Belgium	Luxembourg	Netherlands
To french landlines	€19 / month	€22.72	€22.99	€21.85	€22.61
To French Transatel & Bouygues numbers	€14 / month	€16.74	€16.94	€16.10	€16.66

General terms and conditions: Alls tariffs include VAT, the VAT rate applied depends on the invoicing country : VAT BE : 21%, VAT FR : 19,6%, VAT LU : 15%, VAT NL : 19%. Calls are charged by the second after the first minute. Standard subscription for a minimum duration of 12 months. The subscription to the Transatel services requires payment by direct debit, except in case of payment by credit card. SIM card activation fee: €15 VAT excluded (€17.94 VAT FR - €18.15 VAT BE - €17.25 VAT LU - €17.85 VAT NL). In the case of a telephone acquisition superior to €50 VAT excluded (€59.8 VAT FR - €60.5 VAT BE - €57.5 VAT LU - 59.5 VAT NL) the total payment will be required before sending. ⁽¹⁾Transatel countries : France, Switzerland, Luxembourg, Belgium, Netherlands. ⁽²⁾ Calls toward voicemail are free from the lines of the countries you have subscribed to. ⁽³⁾ A Dutch number can only be ported to another Dutch operator (porting OUT) once the number has been active for a minimum period of 12 months, counted from the date of activation of this number by Transatel, this is in conformity with the rules determined by the Dutch telecom regulatory body OPTA. ⁽⁴⁾ This credit can only be used when the current communication credit is over, these minutes can only be used in the following month and can not be accumulated. ⁽⁵⁾ You can change your tariff plan whenever you want by contacting your customer service : the first modification is free, then you will be charged of €15 VAT excluded (€17.94 VAT FR - €18.15 VAT BE - €17.25 VAT LU - €17.85 VAT NL) for a package cheaper than your current one. Other tariffs services : services in the @ Transatel menu, see s www.transatel-mobile.com, modification of the invoicing country or subscriber €15 VAT excluded (€17.94 TVA FR - €18.15 VAT BE - €17.25 VAT LU - €17.85 VAT NL), SIM card replacement €25 VAT excluded (€29.90 VAT FR - €30.25 VAT BE - €28.75 VAT LU - €29.75 VAT NL), temporary line suspension €15 VAT excluded (€17.94 VAT FR - €18.15 VAT BE - €17.25 VAT LU - €17.85 TVA NL), SIM card unblocking €15 VAT excluded (€17.94 VAT FR - €18.15 VAT BE - €17.25 VAT LU - €17.85 VAT NL), change of phone number €30 VAT excluded (€35.88 VAT FR - €36.30 VAT BE - €34.50 VAT LU - €35.70 VAT NL), deposit if billing outside the Transatel zone €300 per user (€358.80 VAT FR - €363 VAT BE - €345 VAT LU - €357 VAT NL), deposit if payment on bill or opening of 8 lines or more €150 VAT included per user with (or a reduction of €50 if desactivation of the Internet Mobile service or roaming at the operator). Breach of subscription contract for non-payment of bills: minimum €30 VAT excluded (€35.88 VAT FR - €36.30 VAT BE - €34.50 VAT LU - €35.70 VAT NL)+ interest rate of 1.5 times the legal rate applied to outstanding bills after formal notice, and applied as of deadline date of payment.